

**Recommendation Letter**  
**19.01.2024**

To whom it may concern,

With this letter, I would like to cordially recommend the services of DIS Congress Service A/S (DIS) on behalf of the United European Gastroenterology (UEG) association.

[UEG](#), or United European Gastroenterology, is a professional non-profit organisation combining all the leading European medical specialist and national societies focusing on digestive health. One of our major activities is organising a congress for our community - [UEG Week](#) (United European Gastroenterology Week), which attracts thousands of in-person participants from all over the globe on an annual basis. In October 2023, we organised our congress in Copenhagen, where we welcomed around 10,000 delegates.

DIS took on the challenge to be our DMC, operating mainly as our local housing agency, without hesitation. As their reputation preceded them, it was also an easy decision for us to choose them among other agencies during the bid process.

Starting our cooperation already in early 2022 and ending beginning of 2024, we experienced nothing but professionalism, reliability, and support from the team. Services we expected from DIS, extended but were not limited to: taking over an allotment of about 6,700 rooms; negotiations with hotels regarding favourable prices, booking and cancellation conditions for our delegates; preparation of brochures and online booking platform in accordance with our corporate identity; handling individual delegate and group bookings, as well as the bookings for our invited guests (UEG Faculty, Board & Committee, Staff); regular reports and statistics; contracting hotel conditions; on-site counter during the congress days; and organising transfer service for our networking events (20-600 pax). I'm happy to say that all those services were successfully implemented, and our requests were always met with promptness and flexibility, even when it came to negotiations of late room cancellations. In addition, DIS offers a fair business model, which resulted in a positive financial outcome for UEG.

I would also like to highlight how pleasant it has been to work with Peder Andersen (Director), Helle Klestrup (Senior Project Manager) and Lasse Højstrup Sørensen (Booking & Registration Coordinator). They are always reachable, remain calm in all situations, are always solution oriented and provide exceptional customer service. Moreover, they made sure UEG's interests and standards were met. The trust we built during our cooperation was highly appreciated and gave us confidence in the success of our work together.

Based on the positive experience, I can only emphasize my recommendation of DIS as qualified local DMC and expert housing agency in Copenhagen.

Sincerely,



Doris Möstl

**UEG Executive Director**

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**United European Gastroenterology (UEG)**  
Wickenburggasse 1  
A-1080 Vienna, Austria